## Simplified

Product no longer needed

Ordered wrong product

Received wrong product

Received extra product

## Advanced

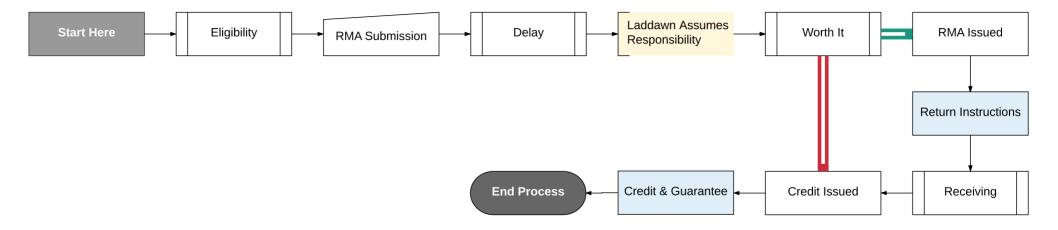
Instructions not followed on Purchase Order

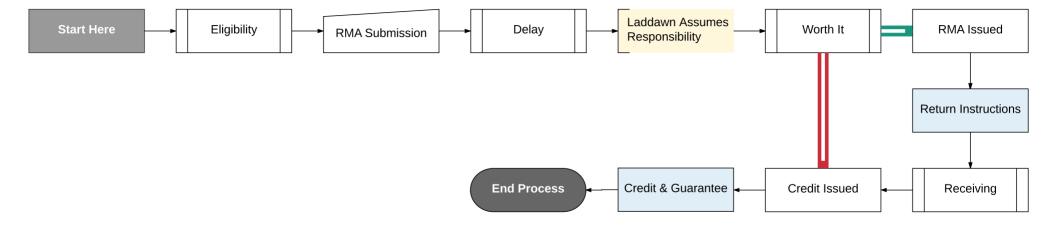
Product / Packaging was damaged in transit

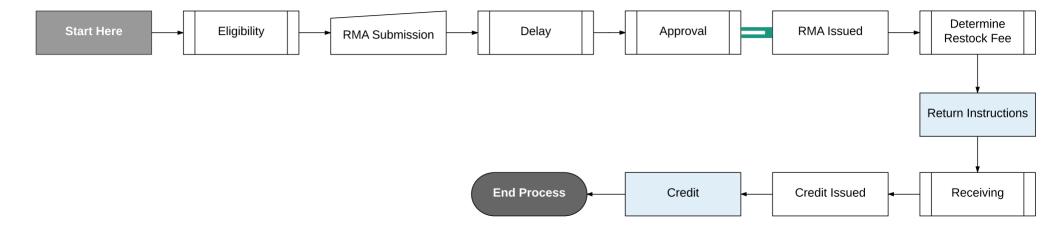
Product does not meet Purchase Order specifications

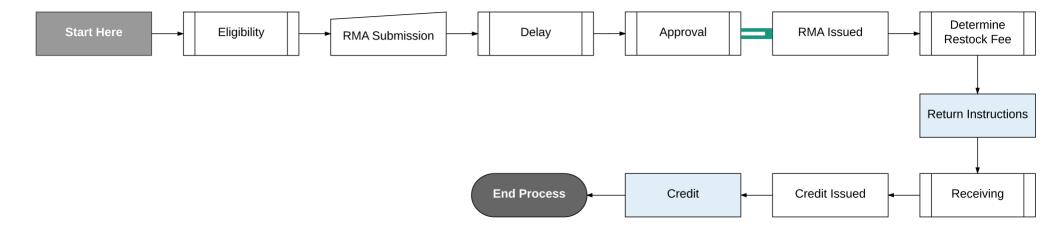
Product arrived too early / late

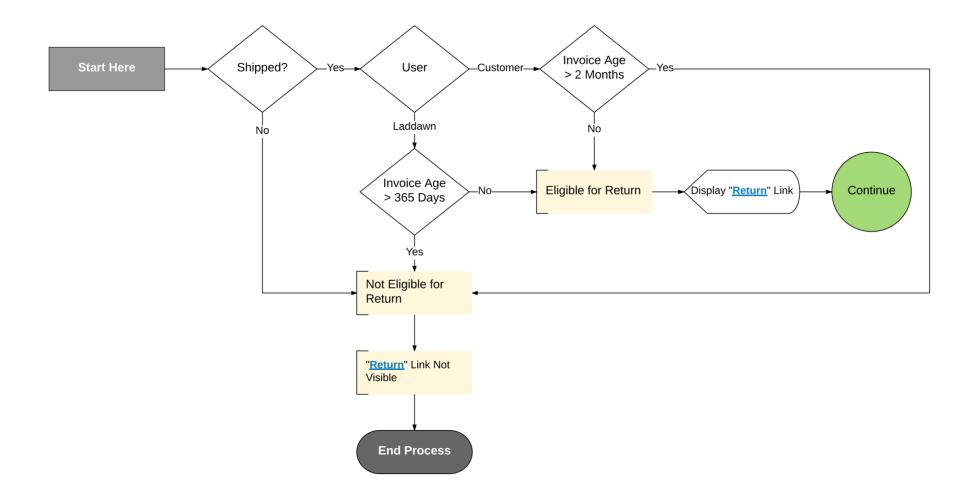
Quality / Appearance is unacceptable

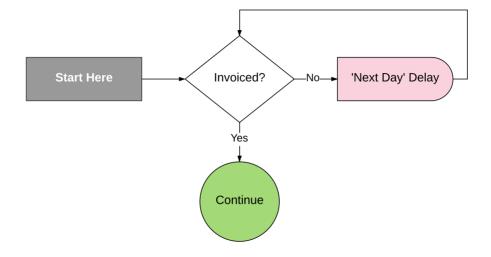




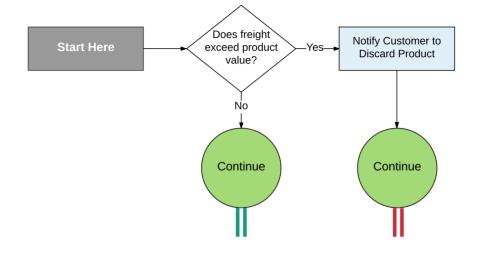


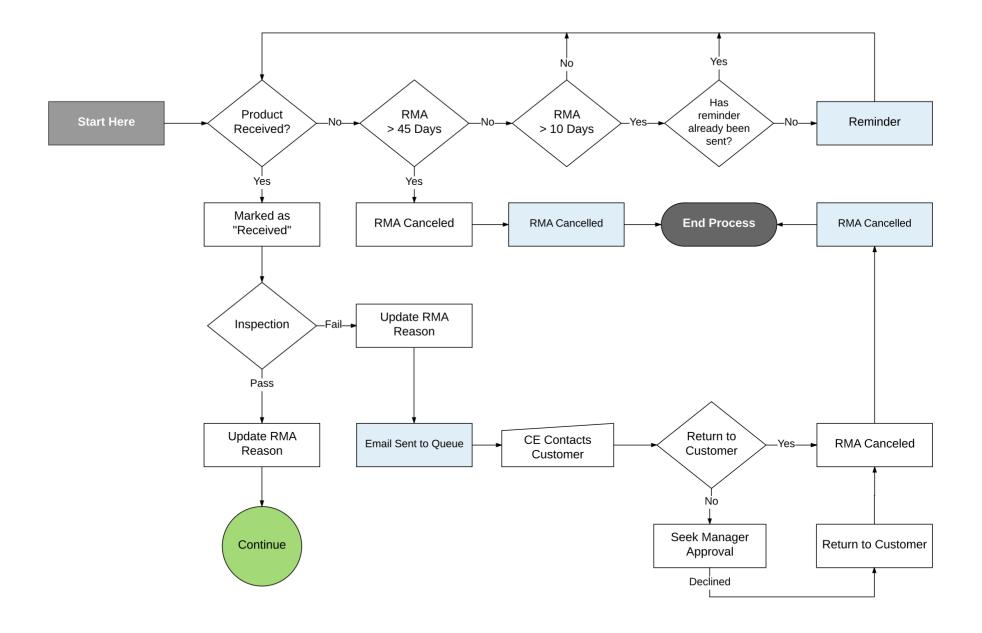


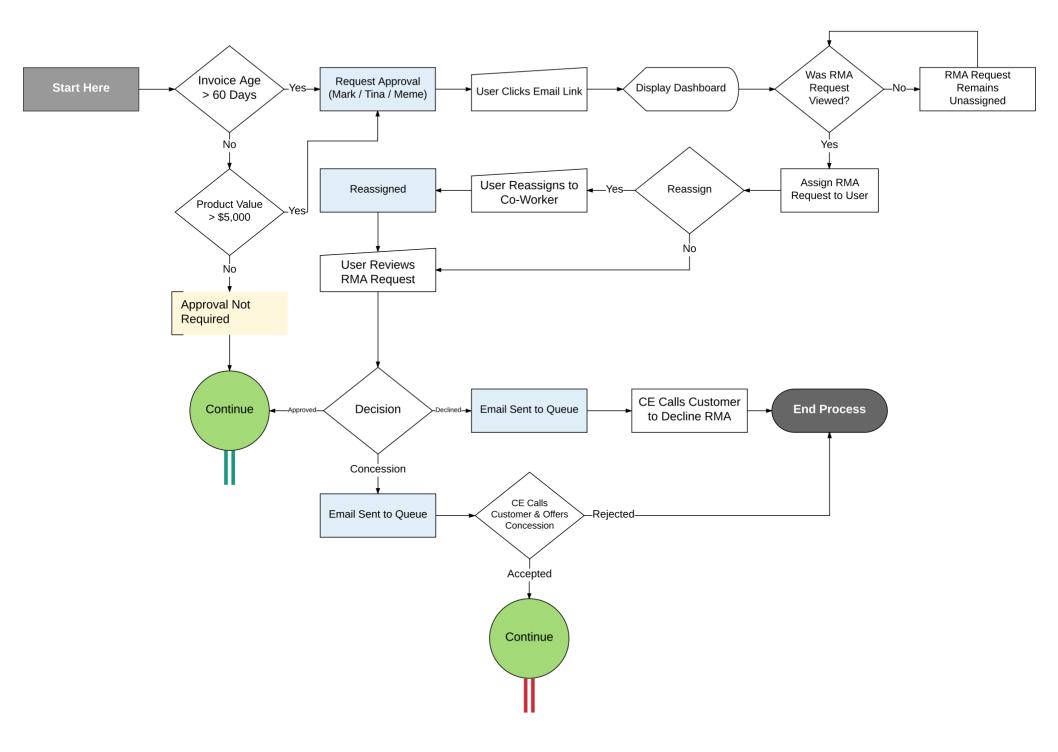




**RMA FLOWCHART** 







Restock Fee

